

# case study

## Electric Vehicle Training

As businesses increasingly transition to electric vehicles (EVs) for their fleet, it's essential to ensure that drivers are properly trained to handle and maintain these complex vehicles safely and efficiently.

In 2019, our Learning and Development (L&D) team was entrusted with creating bespoke electric vehicle (EV) training for the UK's largest commercial fleet business, which now includes 6,400 electric vans, aligned with their Net Zero targets and the shift towards sustainability. This large-scale initiative required collaboration across multiple workstreams, including Infrastructure, Operations, and Safety teams to establish comprehensive EV driver training. Extensive engagement with vehicle manufacturers, on-site visits, and direct feedback from drivers allowed us to tailor training programmes covering the diverse range of electric vehicles introduced, each with unique characteristics.



### Curriculum

- rationale for EV adoption
- in-cab controls
- vehicle checks
- acceleration and torque differences
- regenerative braking
- manoeuvring
- considerations for vulnerable road users
- adjustments in driving styles to enhance safety and efficiency



### Delivery

Utilising a network of 240 qualified PDT trainers, we've successfully trained over 21,000 drivers across 215 locations nationwide.

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